



Address :chardham uttarakhand tour and travels , near gujarat samaj, jassa ram road , haridwar , (U.K.) 249401



CHARDHAM BY HELICOPTER

MAY - JUNE AND SEP - OCT 2025

5 NIGHTS / 6 DAYS

YAMUNOTRI - GANGOTRI - KEDARNATH JI – BADRINATH JI

Warm greetings!

We assure you of our reliable and caring services throughout your Chardham journey, as our team shall remain committed to making this auspicious yatra very special and memorable for you.

Our package inclusions:

- > Helicopter flying charges ex-Dehradun.
- Complimentary stay on your arrival at Dehradun on MAP Plan (Dinner and Breakfasts (depend upon flying) included). This additional night makes our package a 5N/6D tour.
- > Airport, Helipad and hotel transfers. Local transport at each dham.
- > Hotel accommodation for 4 nights at APAI plan (all meals included) at each Dham.
- > Shri Kedarnath ji shuttle tickets.
- > VIP Darshan at all four temples.
- > Royalty, landing and parking charges applicable in Uttarakhand.
- > Helicopter handling charges.
- Company Escort at all the destinations.

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We shall pick up the guests from Dehradun airport as per their scheduled arrivals, or from railway station (Dehradun), and drop them to the hotel. Airport to Dehradun hotel will be an approx. 01-and-a-half-hour journey by road.

CHAR DHAM ITINERARY

(5 NIGHTS / 6 DAYS TOUR)

Day 01: Dehradun

- Dehradun is the starting and ending point of this yatra. The first day of your journey shall be spent at Dehradun. We give our guests a complimentary stay (With Dinner) on their arrival at Dehradun. This rest is much needed for them before they start their Chardham journey with us.
- Upon arrival, guests shall be checked into their rooms. In the evening, guests shall be briefed by our staff about the tour and shall hand over duffel bags to carry the luggage for their journey ahead. All contact details of our concerned personnel of each dham will also be shared with the passengers.
- Guests are required to shift only their necessary luggage in the duffel bags provided to them. They will not be allowed to carry their own luggage bags in the helicopters. Therefore, they are advised to keep only the most necessary items along with them.
- Rooms are booked on a Twin Sharing basis.
- ✤ After a good day's rest, guests will be fresh and ready to start their journey ahead.

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Day 02: yamnotri

0515hrs : Check out from Dehradun hotel

0600hrs :Departure from Sahastradhara to Kharsali

0630hrs : Arrival at Kharsali helipad

- This is officially the starting day of the Chardham Yatra. Guests will be picked up from the hotel by 05:15 hrs sharp and taken to Sahastradhara Helidrome. They should be ready to check out by 05:00 hrs.
- Breakfast shall be served at the Kharsali hotel so that guests can leave their hotel early in the morning on time.
- Luggage of the guests shall be stored at the hotel, which shall be handed back to them at the end of their Chardham journey.
- Guests shall be briefed by the Ground Crew at Sahastradhara before we take off for Kharsali.
- On arrival at Kharsali helipad, guests shall be checked into their resort, which is at walking distance from the helipad. Guests can get refreshed for their journey ahead to the Yamunotri Dham.
- After freshening up, they will start their trekking journey towards Yamunotri Dham.
 Guests should be ready for the trek by 07:00 hrs so that they can get back to the

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[:] Pearls Paradise Apartments, Sahastradhara road, Dhoran khas, Near Doon trafalgarh, Dehradun (U.K.) 248009

hotel by lunchtime. The hotel to temple is a 6 km trek, and the return journey will take approximately 5 hours and 30 minutes.

- The trek will be done by Palki/Pony (as per availability). Generally, guests will reach the hotel by afternoon around 14:00 hrs, where lunch will be arranged. The rest of the day, guests may do as they like.
- All meals shall be arranged at the hotel for the guests. They should be ready on the following morning for an early morning check-out from the hotel.

Day 03: Gangotri

0630hrs	Departure from kharsali
0700hrs	Arrival at Harsil

- This day will be the beginning of your second dham of the yatra. Guests are required to get ready on time by 06:00 hrs. Breakfast shall be served at the hotel early morning at 05:30 hrs.
- Departure from Kharsali helipad will be by 06:30 hrs, and the estimated time of arrival at Harsil will be 07:00 hrs. Harsil – the helibase of your second dham of the yatra, is one of the most beautiful and picturesque valleys in Uttarakhand and is also known as Mini Switzerland.
- Guests will be first taken to Gangotri Dham for their darshan. The journey from Harsil to Gangotri temple will be done by road, which is approximately 22 km away. It will be around a 50-minute drive to the temple. After the darshan, which will take approximately 3 and a half hours, guests will be brought back to the hotel.

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After freshening up, lunch shall be served at the hotel. Guests can have leisure time at the hotel and enjoy the views. This day can be utilized to rejuvenate for the rest of the yatra.

Day 04: Shri Kedarnath Ji

0630hrs	CheckoutfromHarsilhotel
0700hrs	Departure from Harsil
0730hrs	Arrivalat

- Guests will have to wake up for an early morning breakfast at the Harsil hotel.
 Following breakfast, check-out will be done by 06:30 hrs for departure to Sersi.
- Departure from Harsil will be by 07:00 hrs, and the estimated time of arrival at Sersi will be 07:30 hrs. Upon arrival, passengers will change their helicopter and will be taken to Kedarnath Dham in a shuttle service helicopter. There will be approximately 1 hour of waiting time at the Sersi helipad.
- The helipad at Kedarnath is 500 meters away from the temple and will take approximately 15 minutes to reach. On arrival at Kedarnath helipad, guests can go for darshan to Kedarnath Dham. After darshan, guests will be brought down from Kedarnath to Sersi/Phata, where accommodation will be arranged for them.
- The next day's departure from Sersi will be at 08:00 hrs.

Day 05: Shri Badrinath Ji

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0800hrs	Departure from sersi/bhadasu/ sitapur/turiya
0830hrs	Arrival at Badrinathji

Following the puja, guests will have to get freshened up quickly to catch their flight from Sersi to Badrinath Ji.

- Departure from Sersi for Badrinath Ji will be by 08:00 hrs. The estimated arrival time will be 08:30 hrs.
- Upon arrival, passengers will be taken to the hotel for check-in. Breakfast shall be served to guests in case they have not had it yet.
- Guests will spend the entire day at Badrinath Ji, including a trip to Mana. In the evening or afternoon, VIP darshan at Badrinath Temple shall be arranged for them.
- After darshan, guests may indulge in leisure activities as they like. All meals will be served at the Badrinath Ji hotel.
- On the following morning, guests can take the Maha Abhishek Puja at around 04:30 hrs if they wish to. Hence, guests should go to sleep well in time.

Day 06: Dehradun

Passengers should be ready for breakfast by 07:45 hrs.

0830hrs	DeparturefromBadrinathji
0930hrs	ArrivalatSahastradhara

 After breakfast, guests will report to the helipad for departure to Dehradun. By 08:30 hrs, we will depart from Badrinath Ji for Sahastradhara Helidrome.

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- The estimated time of arrival will be 09:30 hrs at Sahastradhara. After arrival, guests will be taken to the Dehradun hotel to collect their luggage.
- Following that, they shall be dropped at the airport/railway station. In case passengers would like to spend a night at Dehradun, accommodation can be arranged by us at an additional cost.
- Guests must inform us at the time of booking whether they will be heading straight to the airport/railway station or would like to stay an additional night at the hotel in Dehradun. After their final transfer, they may continue their trip as they desire on their own. We shall bid farewell to the guests.

This is the end of your Chardham Yatra.

IMPORTANT GUIDELINES AND POLICIES

□ This is a fixed departures tour, and all departure timings of each destination are fixed. Therefore, passengers must ensure they report as per the mentioned scheduled ETDs on each day of the tour.

 In respect of COVID-19, all necessary measures issued by the State & Central Governments would have to be adhered to by the passengers. The measures shall be confirmed by our team to the passengers 02-03 weeks prior to the date of arrival.
 Without adhering to the prescribed measures/requirements, boarding would be denied without any refunds.

□ Guests have to MANDATORILY submit their correct weights at the time of booking. If any change in weight is found at the time of their travel from the submitted weights, which would exceed our aircraft's weight-carrying capacity, guest(s) would be deboarded

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& canceled for the Heli-tour without any refund. Overweight charges would be charged to guests who are above 75 kg in weight.

□ The reason for the same is that we operate at very high-altitude terrain where the weight-carrying capacity of the aircraft is only 440 kg. Hence, due to overweight passengers, we lose seats in our Chardham fixed departure flights. Overweight charges are applicable at INR 3,000/kg for the total weight above 75 kg per passenger. Weighing at the time of boarding the helicopter is a must, since our team shall not allow boarding in case the total weight exceeds the weight limitation of the helicopter.

□ Due to the same reason, in case of more than one available aircraft, we reserve the right to shuffle passengers between helicopters to manage the right weight of helicopters for safe flying in the hills. Therefore, passengers traveling together might not be accommodated in the same helicopter flight.

□ When planning your tour, we strongly advise guests to keep one additional day at hand in Dehradun, over & above the 5N/6D period, so that they do not end up in trouble in case the weather gets very bad after the commencement of the tour, which may lead to an extension of the tour.

□ Airport transfers will be provided only on the arrival day at Dehradun and on the 5th day of the tour.

□ AADHAR & PAN Card copies are to be shared mandatorily by all Indian nationals, & a passport is required in case of foreign nationals.

□ Network connectivity at Harsil & Badrinath is very poor. BSNL & Jio are the main telecom service providers that work in these regions at times. It is most likely that guests would be cut off from the outside world during their time there. However, our crew shall be with the guests for any assistance required at all the Dhams.

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□ Guests would not be allowed to carry their suitcases/luggage in the aircraft. Duffel bags would be provided by our crew on the day of arrival, in which guests we be allowed to carry up to 05 kg of luggage during the tour.

□ Hotels at all the Dhams are non-star category. However, we have carefully selected the most comfortable & highest-rated properties for their Heli-tours.

HOTELS TO BE USED:

DEHRADUN

□ Hyatt Centric, Lemon Tree, or similar (MAP basis – Meals can be included).

<u>KHARSALI</u>

□ Yamunakriti, Divine Yamuna, or similar (AP basis).

<u>HARSIL</u>

De Himalayan Nature, Harsil Village, Snow Leopard, or similar (AP basis).

<u>GUPTKASHI</u>

□ Kedarkantha Resort, Sudesh Ganga, Turiya, or similar (AP basis).

BADRINATH

□ Lord Palace, Sarovar, Snow Crest, or similar (AP basis).

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- Hotels & rooms are subject to sudden change at times due to unavoidable circumstances.
- Rooms are booked on a double-sharing basis only.
- If any guest requires a single occupancy room, it shall be extra chargeable @ INR 60,000/person (tax inclusive).

IMPORTANT GUIDELINES AND POLICIES

□ All temples in the Chardham sector are located at a high altitude, and guests are advised to carry their own medication with them during travel. Guests are also advised to carry heavy woollen clothing with them, as during evenings & nights, the temperature drops drastically.

□ Maha Abhishek & Rudra Abhishek Puja's confirmation needs to be provided by the guests at the time of booking. Payment for the same shall be collected by our crew at Dehradun, so that we can arrange the Puja for the guest prior to their arrival at Badrinath & Kedarnath.

□ Flying in the hills is subject to weather conditions. And in regard to our Chardham operations, we would like to bring to your kind attention that cancellations & other inconveniences due to weather are very much likely since the weather is extremely unpredictable in the hills. Therefore, guests should come prepared to face the eventualities caused by weather problems. Further, please note that in case of bad weather, we shall operate as per our policies mentioned in the 'Terms & Conditions' & 'Important Guidelines & Policies' sections.

TERMS AND CONDITIONS

□ Passengers have to mandatorily follow the government-prescribed measures in regard to COVID-19. Without adhering to the same, boarding shall be denied by our company without any refunds.

□ Our Heli Tours are not available for the following VIPs:

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- Speaker Lok Sabha
- Dy. Chairperson Rajya Sabha
- Central Ministers of Cabinet Rank
- CJI Supreme Court
- Governors of State
- Chief Ministers of State
- State Ministers of Cabinet Rank
- SPG Protectees Z category only

□ Flying in the hills is subject to many Force Majeure factors like delayed Air Traffic Clearances/Permissions, VVIP movements, valley flying by Indian Air Force (NOTAM), bad weather, sudden occurrence of technical snag in aircraft, illness of flying crew, or late reporting of the guests at the helipads, among others.

□ Our company shall not be liable for any medical emergency on the ground to the party. Therefore, in your own interest, guests are hereby advised to kindly consult a doctor and get a medical check-up done before commencing the yatra. Medical check-up is mainly required if a guest has any medical ailment/condition. Any donations, tips, pitthu, palki/pony, and porter charges shall be borne by the guests.

□ Passengers traveling together may not travel in the same helicopter flight, as we may have to shuffle passengers in helicopter flights to manage the total weight of the aircraft.

□ We reserve the right to cancel passengers who are unruly, abusive, intoxicated, sick, mentally unfit, or anyone else whom we deem to be unsafe to fly. No refund shall be done to such passenger(s). Guests are required to pay 100% of the additional charges before the commencement of the tour. Passengers would not be allowed to board or commence the tour without paying the full and final payable amount.

CARRIAGE BY AIR ACT, 1972.

CARRIAGE & TERMS

□ Carriage is subject to our company regulations relating to the conditions of Non-International Carriage (Passenger and Baggage) framed in accordance with The Carriage by Air Act, 1972, and the notification regarding the application of the carriage, which is non-international. The liability of the company for damages sustained in the event of death, wounding of a passenger, or any other bodily

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injury suffered by a passenger or their registered baggage during the course of carriage by air will be governed by the provisions of Sections 4, 5, and 6 and the rules contained in the second schedule of the Carriage by Air Act, 1972, with certain exceptions, adaptations, modifications, etc., as notified by the Govt. of India, Ministry of Civil Aviation.

GENERAL POLICIES

D NO AERIAL PHOTOGRAPHY

Aerial photography from the helicopter is illegal and punishable by law. Photography at the helipad is strictly prohibited.

INFANTS

Infants below 2 years/12 kg are carried free of charge. In case of verification of age, ID proof or birth certificate of the child shall be checked.

BAGGAGE ALLOWANCE

Only one handbag weighing a maximum of 500 grams is allowed per passenger.

DI HELICOPTER WEIGHT LIMITATION

Passengers will be taken onboard depending on load and temperature conditions. The pilot's call will be final. The maximum weight capacity of the helicopter is 430 kg (excluding baggage weight) at these destinations. All passengers on board must be within this limit. Passengers are advised to provide their exact weights at the time of booking and carry baggage within the permissible limit.

□ SEATING CAPACITY

The maximum seating capacity for our helicopters is 06 passengers + 01 crew.

DISPUTES

□ **Disputes** related to legality, interpretation, application, or performance of service or any of its terms and conditions shall be governed by the laws of Delhi Jurisdiction.

PAYMENT TERMS

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□ The booking must be done in advance with a deposit of 50% of the total amount. The balance payment must be deposited at least 14 days prior to the date of arrival at Dehradun.

RESCHEDULING OF BOOKING

□ Rescheduling your travel date to any future or prior date will be subject to availability and payment of 10% of the total tour cost. This will be permitted only if informed at least 15 days before the arrival date. In case rescheduling is requested in less than 7 days prior to arrival, the booking will be treated as canceled, and a fresh booking will be given subject to availability.

REFUND POLICY

□ If passengers wish to cancel their booking, the following refund policy shall be applicable:

- More than 15 days before the departure date 70% of total tour cost will be refunded.
- Between 08th to 15th day before departure date 50% of total tour cost will be refunded.
- Up to 07th day before the departure date No refund.
- No show No refund.

□ Cancellation after commencement of the tour – No refund.

FORCE MAJEURE / BAD WEATHER REFUNDS

- **Tour Cost:** 25% of the total tour base price per unutilized travel sector, minus INR 30,000 per person per sector toward the flight preparation and ground arrangement charges.
- Additional Services: Deduction of any additional services provided at any of the Dhams during the tour of the guests will be deducted over and above the refundable tour cost. Refund against any unutilized service

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would not be calculated separately and added to the refundable amount. We pay retention charges to all the vendors at each of the Dham in case of non-usage of services.

BAD WEATHER / FORCE MAJEURE SITUATIONS POLICY

- In case passengers are not able to reach Dehradun due to any international/national/state emergency, 100% refund of the total tour cost shall be done by our company without any levy of charge.
- Where bad weather, technical snags, or any force majeure reason beyond control results in the cancellation of your flight being delayed or cancelled, our company will not be liable in any way for the cancelled or delayed flight. However, a refund will be given to clients as per our refund policy. Any kind of inconvenience caused due to the cancellation of flights is beyond the control of the operator. No compensation or reimbursement for accommodation, transportation, meals, or any other travel expenses done by the guests shall be offered in the event of cancellation of a flight.
- After commencement of the tour, if the aircraft has to return mid-way due to weather/force majeure conditions, guests will be charged for the flying time of the sector getting cancelled at INR 2,00,000/hr plus GST, over and above the additional services rendered to the guest.
- > New Chardham passenger(s) scheduled for departure from Dehradun on any respective travel dates shall be our top priority over the back-log passenger(s) of previous days.

ADDITIONAL TERMS AND CONDITIONS

□ Our obligation toward this tour is up to the 4N/5D period of your Chardham Yatra. Under no circumstance, our team shall extend the 4N/5D period for the guests, since we have advance bookings

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every day. Hence, carry forward of passengers will not be possible. During the mentioned period, our company shall try to cover the maximum Dhams for the guests, subject to weather conditions and other operational barriers.

□ Additional night halt charges shall be payable by the guests to the hotel on a direct payment basis for those who continue to stay in the hotel accommodation arranged by our crew during the bad weather day halts.

□ The Dehradun night stay is only a complimentary stay provided by us. The actual flying commences from Day 02 of the tour.

□ In case of 5 straight days with no flying due to any force majeure reason, guests will be given a full refund toward the Heli-tour booking, minus the flight preparation charges (as per the cancellation/refunds policy).

□ We shall try to cover the maximum Dhams possible for the guests within the 4N/5D tour period, in case any force majeure disturbance occurs. For the unutilized Chardham sectors, guests will be given a refund as per our refund policy.

□ Our company shall not fly to Harsil after 1200 hrs, under any circumstance, due to turbulent wind conditions.

□ In case a force majeure disturbance remains for most part of the day, we shall plan the flights in the best possible way, subject to the remaining time at hand during the day, operational restrictions, and the weather forecast/conditions on the respective date. Planning of flights is at the sole discretion of our crew.

□ We shall solely decide the planning of flights for the Chardham groups, as we have to cater for multiple groups that are stranded at each Dham in case of bad weather/force majeure situations.

□ No additional ferry flights shall be borne by us under any circumstance. If any passenger(s) require ferry flights to be operated for them in an emergency or personal request, the cost for the same shall be charged to the party @ INR 2,00,000/hr plus GST.

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CANCELLATION POLICY FOR STRANDED GUESTS

□ In regard to the guests stranded at Kharsali, Harsil, Kedarnath, or Badrinath, if any group requests to cancel their tour on their own desire and come down before their scheduled return date, the arrangement of a vehicle for their return journey by road shall be done by us. However, the cost for the same shall be borne by the guests on a direct payment basis. No refunds are applicable if guests wish to cancel and return mid-tour.

□ Any increase in government-levied taxes/royalties after the confirmation of booking would be extra chargeable to the guests. Payment of any increase in government levy will be mandatory before the commencement of the tour.

□ Bookings will be taken, considering there is acceptance of the above-mentioned terms & conditions by the party.

ASSURING YOU THE BEST OF OUR SERVICES

We shall strive hard to give you the most memorable experience on your auspicious once-in-a-lifetime journey, while keeping your safety our priority.

For further queries or feedback, please visit our website: <u>www.uttarakhandchardham.co.in</u> Feel free to make additional adjustments based on your specific requirements.

Thanks and Regards

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